

Limited Warranty

Eutectics provides original consumer purchasers of the *Internet Power Phone*TM with a warranty against defects in material and workmanship for two (2) years from the original date of purchase as recorded on the sales receipt. This warranty is extended only to original consumer purchasers. In the event that, during this warranty period, your new *Internet Power Phone* should prove to have material or workmanship defects, Eutectics will, without charge, repair or, at its discretion, replace your *Internet Power Phone*. This warranty does not apply to defects or malfunctions caused by abuse, accident, modification, negligence, or any other damage not resulting from defects in material or workmanship or for reasons beyond the control of Eutectics.

THIS WARRANTY IS IN LIEU OF AND EXCLUDES ANY CLAIMS BY THE CONSUMER FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES.

Repair of *Internet Power Phones* must be performed by Eutectics or by an authorized agent. Defective *Internet Power Phones* should be returned to place of purchase or alternatively, may be sent to Eutectics with proof of purchase and purchase date, properly packaged, insured and shipped, freight prepaid, to Eutectics, 343 Passaic Ave, Fairfield, NJ 07004. In addition an RMA number must be assigned prior to any units being returned.

Please include your name, return address, telephone number, e-mail address, and a description of the malfunction. Eutectics assumes no responsibility for *Internet Power Phones* received damaged due to improper packing or shipping. No responsibility is assumed for the repair and/or return of foreign attachments including adapter plugs, extra length cords, custom faceplates, headset jacks, etc.

Return Policy

Eutectics will allow return of units purchased thru its direct retail sales (website or phone) for any reason for a period of 2 weeks following consumer receipt of purchased items. Items returned for credit must be in the original packaging, include all accessories and documentation and must be authorized via our standard RMA policy. Items which are returned for credit which do not meet these requirements or which show signs of visible damage or excessive use will not be accepted and will be returned to the purchaser.